

Mona Vale Tennis Club

Terms and Conditions

Mona Vale Tennis Club reserves the right to change the prices for court hire, permanent bookings and membership at any time.

Court Hire

1. All players are required to register and pay appropriate fees at the pro shop or via the online booking system before taking to the courts.
2. Sitting, pushing and pulling on tennis nets and court fences is prohibited.
3. Players will not be permitted to play when rain has made courts unplayable. Please check with the club if unsure of the court playability.
4. Credits can be given for washouts which must be confirmed within 24hours. A credit cannot be given if the booking has lasted more than half its running time when interrupted by weather. Credits expire after one year.
5. Players should wear appropriate tennis attire.
6. No pets, food (including chewing gum) or beverages are permitted inside the tennis court fences (water and sports drinks are only allowed). Smoking is not permitted anywhere in the facilities.
7. Tennis courts are to be used for tennis only. No bicycles, skateboards, rollerblades, scooters or other activities permitted.
8. Non-players should stay out of the court area if not necessary.
9. All users are responsible for keeping courts clean and safe. Players are to remove ball cans and lids, beverage containers, and any other material brought onto the courts.
10. Courts are reserved via online bookings or by informing the pro shop staff. Players must leave the court once their booking has ended. If available, the booking may be extended with normal charges applied.
11. Please check the court number signs so that you play on the correct court you have booked. If someone is on your court at your time of booking please check with the pro shop or the players on that court.
12. Players arriving later than 15 minutes of their booked court time are considered 'No Show' and the court will become available as a walk on and no credit will be given. If you are running late please call the pro shop on 99796772.
13. Cancellations for any booking must be made beforehand or normal charges will apply.
14. Permanent bookings must be paid for the month in advance, no later than the first booking of the month. If payments are late, normal charges will apply regardless of any cancellations or washouts.
15. The club has the right to cancel any booking at any time. You will be assigned another time or a credit. This applies for permanent bookings as well. All permanent bookings and competitions do not automatically roll over on the online booking system on public holidays. Casual bookings can still be made on public holidays.

Membership

1. Membership runs the calendar year: 1st January to 31st December.
2. New members must complete an application form and come to a club social group for a try out hit. All members must show at least an intermediate standard of play.
3. The appropriate fees must be paid once membership is accepted. This includes joining fees for new members. Renewing members must pay their annual fees before they use the facilities again.
4. Members are expected to join in with social groups, club championships and/or Tennis Northern Beaches (TNB) competitions. Competition players must be members.
5. All balls used for TNB competitions must be returned as they are used again by members at social tennis.
6. Members can book the courts online for free during the non-peak hours of 7am-9am all week and 12pm-4pm weekdays (there is a two hour limit on free bookings for members every day). There must be at least one member per court booked. Any non-members using a member's account to book the court for free will be asked to leave or pay the regular fee. All other times are peak times and members must pay the regular booking fee to hire a court.
7. Social Tennis runs from 2pm-5pm on Saturdays and is free for members. Balls are provided by the club. Members are allowed to bring 1 guest per session if they wish. The guest must pay \$10 for the session.

Security and Privacy Statement

Information Collected

Information collected by Mona Vale Tennis Club is personal information, as defined by the Privacy Act 1998. This data includes your first name, last name, email address, telephone number and postal address.

How the information is used

Mona Vale Tennis Club uses your personal information so you can identify yourself when making an online booking or registration, to contact you about a specific booking or registration, and to keep you informed (if you request it) of events that may be of interest to you. Your personal information is not used for commercial purposes and is not distributed to any other organisation for any purpose.

Security

The Mona Vale Tennis Club site is protected by 128-bit Secure Sockets Layer technology. This is indicated by the padlock symbol on your browser and means that all data sent between your browser and the server is encrypted, including your log in, profile and credit card details. Credit card transactions are processed immediately using a secure payment gateway to the banking system, so we do not store your credit card details and provide you with instant feedback on the status of a transaction.